SBX2
Auto Attendant

HANDLE MORE CALLS FOR LESS

The SBX2 Auto Attendant is about more than just convenience. With the ability to answer and route up to eight calls at once, it's a budget-smart alternative to manual call forwarding and a consistent experience for your valued callers.

DIAL "1" FOR EFFICIENCY

Improved Call Capacity
The SBX2 Auto Attendant can field up to eight calls simultaneously, letting you handle more callers more efficiently than ever before—and at a lower cost per call.

Applications: Manage a greater call volume, save on call costs.

Scheduled Menus
Vacation on the horizon? Time and date scheduled menus let you prepare for changes in advance, saving you the hassle of making real-time adjustments to your call menu.

Applications: Update holiday hours, plan for closures and vacations.

Error-Free Routing
One of the greatest benefits of the SBx2 Auto Attendant is its consistency. Simply set up your menu, record your messages, and let the attendant valet each call as it comes.

Applications: Improve caller satisfaction.

"Forced" Announcements
Have an announcement you need callers to hear? SBX2 allows for seamless integration of marketing and other "forced" messages into the auto attendant system and saves staff the stress of memorizing ever-changing messages.

Applications: Promote a new sale, communicate major changes.

APPLICATION REQUIREMENTS

The application requirements are at least one of these:

- Analog Lines
- KSU
- PBX
- IP-PBX with media gateway.

YOU MAY ALSO BE INTERESTED IN

- Dial-by-Name
- Information Lines
- Emergency Messaging System Overide
- Failover for KSU/PBX/IP-PBX/ VoiceMail system
- Call Center In Queue Announcements
- Music and Marketing-On-Hold
- Pre-Recorded Paging and Repetitive Announcements
- Priority Announcements
- Triggered Announcements
- Hotel Wake-Up call

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